

## CARE & MAINTENANCE GUIDELINES



### REGULAR CLEANING

Viatera® is resistant to most stains including wine, lemon juice, tea, coffee, and fruits and vegetables. Normal cleaning requires only a damp cloth and a mild household detergent (such as those listed below). For best results, clean spills as soon as possible and dry the surface with a soft towel.

### STAINS & SPILLS

While Viatera® is stain-resistant, some stains are more difficult to remove than others. Mild non-abrasive cleansers help to restore the original appearance. For dried spills, a non-abrasive scrub pad can be used. For substances such as paint, gum, or food, carefully use a razor blade to scrape away the residue prior to cleaning. The scraping may leave a grey metal mark on the surface which can be easily cleaned using a cleanser and non-abrasive pad. For stubborn spots or stains, apply a pad of soaked paper towels and approved cleanser to the area and allow it to sit for a few minutes then proceed with necessary cleaning methods and buffing. Rinse thoroughly and hand-dry to remove cleaning residues.

### DARK COLORS

Under ordinary use, dark colors will show dirt, dust, light scuffing, fingerprints and watermarks more readily than lighter-colored surfaces. The removal of these visible marks is no different however. After-market finishes (such as “honed” and “leather”) are not covered by LG’s Warranty and will require more frequent cleaning to maintain their appearance and signs of daily wear will be more apparent.

### VIATERA IS NOT INDESTRUCTIBLE!

Viatera is one of the toughest countertop surfaces available, but a few things that can damage it. Avoid contact with harsh chemicals or solvents, especially those containing trichlorethane or methylene chloride, (found in furniture strippers and oven cleaners), as well as products containing bleach. These substances can cause permanent discoloration and surface damage. In the event any of these agents come in contact with the surface, wipe immediately, rinse with water, and then clean with vinegar-based cleaner. If stain persists, contact the supplier/installer of your Viatera® surface.

Do not use abrasive and/or alkaline cleaning products or materials (Ajax®, Comet®, etc. and some 3M Scotch Brite® pads), as they can permanently dull the surface. When trying a new cleaning product test it on an inconspicuous area first. Always thoroughly rinse and dry the surface by hand when finished.

Excessive/prolonged heat can damage your Viatera® surface — always use a trivet between the countertop and any hot cookware or heat source (electric frying pans, etc.). While Viatera® is scratch-resistant, some materials can cause scratching. For example, the bottom of some ceramic or earthenware dishes may be abrasive enough to cause minor damage to the surface. Also, Viatera® can be chipped or cracked if it is heavily impacted, particularly on an edge.

Some generally accepted cleaning products for routine “Care and Maintenance” of Viatera® include:

Windex® Multi-Surface Cleaner

Greased Lightning®

Simple Green® (lime-scale remover)

Formula 409® Glass and Surface Cleaner

Diluted vinegar-type cleaners

Lysol® products



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